**Disclaimer & Important Information**

At Santhika Retreat Center, we aim to create an inspiring and safe space for transformation. As a retreat located in a natural, tropical environment with unique cultural and infrastructural characteristics, it’s important to be aware of certain conditions that may differ from your home country.

We encourage you to read the following points carefully. This information is here not to discourage, but to help you arrive with clear expectations, a grounded mindset, and an open heart.

**🛬 Arrival & Transportation**

We partner with a trusted third-party transportation company to provide airport pickup. While we do our best to coordinate smooth arrivals, **factors such as traffic, driver rest stops, weather, or unforeseen road conditions** may cause delays.
Indonesian driving culture may feel different than what you're used to. Reactions to sudden road changes, animals crossing, or other drivers may feel surprising.
Drivers are human — emotions and occasional miscommunications may occur. We ask for patience and understanding in these moments.

We are not responsible for the **condition of vehicles**, unexpected breakdowns, or behavior of drivers outside our direct team.

**🧘‍♀️ Retreat Program & Activity Attendance**

The first day of your retreat is intended for arrival, check-in, and orientation. If your travel schedule does not allow you to attend the first evening's sessions that may include meditation session and cultural workshop, these **cannot be rescheduled or compensated**.

Your package includes a full retreat program that is **sold as a whole**, not split between accommodation and activities. Dissatisfaction with one element (e.g., lodging) does not entitle you to partial refunds if the program is being delivered as planned.

**🕒 Scheduling Flexibility & Substitutions**

Retreat sessions may be adjusted due to facilitator availability, weather, or energetic dynamics within the group. In the event of a last-minute cancellation (e.g., facilitator cannot arrive due to flooding), we may offer a **replacement experience such as a SPA session**, when possible.

****Retreat experiences (yoga, workshops, healing sessions, ceremonies) may vary slightly from website descriptions depending on the group's energetic needs, weather, and facilitator presence. **The essence of each experience remains intact, but form may shift.**

While we do our best to follow the published schedule, changes in timing may occur. The schedule is created manually, and **occasional human error is possible**.

You are invited to explore many practices — yoga, meditation, workshops, healing — but we understand that **not every practice will feel right for everyone**. You are always welcome to observe, modify, or opt out of sessions without judgment.

**💆 Therapists & Bodywork**

We work with a team of trusted therapists. Each brings their own personality, energy, and style. If you feel uncomfortable during a massage session, **please inform us**, and we’ll gladly arrange for a different therapist for your next treatment.

**🌧 Weather Conditions**

During Bali’s rainy season, **heavy rain may lead to water entering rooms or communal areas** due to traditional building design. It’s possible for personal items, including bedding, to get wet during strong storms. Yoga shalas or other outdoor areas may also experience flooding.

Tours and excursions are held in most weather conditions unless safety is at risk. In rare cases, a tour or workshop may be postponed or canceled due to weather-related access issues. In such cases, **we may offer a compensatory experience**, such as a SPA session.

**📶 Wi-Fi & Remote Work**

Our retreat center is not designed as a remote work destination. **We do not guarantee stable Wi-Fi, power, or quiet conditions for professional obligations.**

Your time here is meant for personal transformation, not productivity. If you choose to work remotely during your stay, **please understand that working conditions — including internet speed, power outages, or background noise — are beyond our control** and not a basis for refund or complaint.

**🏡 Rooms & Natural Environment**

Our rooms in the retreat center are fan-cooled. **Airflow may vary based on room layout**, and there is no air conditioning.
If air conditioning is essential for your comfort, please **select a room in one of our nearby hotels** (managed by our retreat owner) when booking your retreat. These options include A/C and are designed to suit guests who prefer a cooler environment. **Be sure to communicate this preference in advance**, as our retreat center rooms are fan-cooled only.

Our retreat center is located in a **natural habitat**. Due to traditional construction, gaps in walls, ceilings, or floors are common and may allow entry of **dust, light, sounds, moisture, and wildlife**. We do our best to maintain clean spaces, but **insects, small animals, or other creatures may occasionally enter rooms**.

If you encounter something distressing, our staff will assist you promptly. **In some cases, relocation to another room or property we own may be offered**, without extra charge or refund of price differences.

**🔊 Sound & Environmental Sensitivity**

Our retreat center does **not have soundproofing**. As part of village life and open design, you may hear: sounds from neighbors, ceremonies, or celebrations, vehicles or motorbikes, nature sounds: wind, rain, animals, other guests **(e.g. conversations, snoring).**

If you are disturbed by noise, please speak with us. When possible, we will offer relocation to another room or hotel — **free of charge**, with no compensation for room type difference.

We do not guarantee silence, and Indonesia does not have legal noise restrictions.

**💧 Water & Utilities**

We rely on local well water. During dry season, temporary shortages may occur. Hot water is heated by gas, and temporary interruptions may be caused by **empty gas tanks, equipment malfunctions, or high usage**.

Please contact our team for immediate support if needed. In case of delays in repairs, **we may offer relocation** to another room or property.

**🍽 Food, Allergies & Digestive Health**

****Meals are prepared for the group and reflect local cuisine. While we aim to meet dietary preferences, **buffet-style meals may not cater to every individual need**. Some ingredients may be unfamiliar, and tropical bacteria may affect your digestion.

Please inform us of allergies and carry necessary medications. Guests are responsible for their own **travel insurance and medical coverage**.

Our restaurant is open-air. Food may cool quickly, and we avoid open flames for safety and airflow reasons.

**🧬 Cultural Understanding & Communication**

Our staff are local Balinese with deep cultural roots. English is not their first language, and **expressions or speech patterns may feel unusual**. If something feels unclear, please ask for clarification — our team is here to help. Misunderstandings can happen on both sides.

Cultural standards of cleanliness, communication, and service may differ from your home country. We invite you to approach these differences with **curiosity, flexibility, and cultural respect**.

We encourage kindness, curiosity, and open dialogue. If something doesn’t feel right, please let us know — we are here to help, always with respect.

**🧘‍♂️ Participation & Personal Experience**

The transition to a new time zone, climate, and environment may temporarily **impact** your **sleep, energy, or mood**. If you choose to skip group sessions due to these adjustments, please know that **we do not offer rescheduling or refunds**.

We’ll do our best to offer **flexibility with private sessions**, but rescheduling depends on facilitator availability and program flow.

Each retreat is a **shared energetic field**, and each guest brings their own emotions, stories, and growth edges. You may encounter people who speak openly, move through emotions, or express perspectives different from yours. **You are not obligated to agree — but are invited to practice respectful presence**. Boundaries are honored and encouraged.

Ceremonies at our center are rooted in **Balinese Hindu tradition**. We honor many deities and spiritual lineages. **Participation in rituals, mantras, or offerings is optional** — you are free to observe or step away without pressure or judgment.

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**📝 Feedback & Expectations**

After your retreat, you’ll be invited to share feedback through a follow-up form. We value your thoughts and use them to improve our services — within what is realistically possible in our setting.

We kindly ask you not to **expect perfection** or compare your journey to reviews from others. Every experience is unique. We offer you **tools, not promises** — and the invitation to discover what truly resonates with you.

**✨ Final Note**

Santhika Retreat Center is not a luxury resort. It is a sanctuary for healing, rooted in authenticity, nature, and soul. You may not find polished perfection here, but you will find **truth, heart, and transformation**.
If you arrive with openness, we will meet you with care.
If you allow the unknown, you may discover something unforgettable.

Come with openness, patience, and curiosity — and Bali will meet you with magic.

**By confirming your booking, you acknowledge that you have read, understood, and agreed to all the terms and conditions outlined in this disclaimer.**