



Santhika Retreat Center Booking Agreement

Welcome to Santhika Retreat Center, located in the heart of Bali. We are delighted that you are considering our retreat for your journey towards personal wellness and relaxation. Please review the following terms and conditions that govern your booking and stay at our retreat center.

1. Booking and Payments:

- A deposit of 20% of the total booking amount is required at the time of reservation to secure your spot.
- The remaining balance must be paid no later than 30 days prior to the start date of the retreat.
- All payments should be made through our financial gateway.

2. Cancellation Policy:

- Cancellations made more than 60 days prior to the start date will receive a full refund minus a 5% administration fee.
- Cancellations made 30-59 days before the start date will receive a 50% refund of a deposit.
- No refunds will be given for cancellations made less than 30 days before the retreat start date.

3. Accommodations:

- Your booking includes accommodations as specified in your reservation confirmation.
- Room upgrades are subject to availability and may incur additional charges.

4. Inclusions:

- The price includes all activities listed in the retreat itinerary, meals as per the retreat schedule, and use of retreat facilities.
- Additional services such as spa treatments, private sessions, and special excursions are available for an additional fee.

5. Health and Safety:

- Guests are required to inform us of any medical conditions, allergies, or dietary restrictions prior to arrival.
- Participation in all activities is voluntary and at the guests' own risk.

6. Liability Waiver:

- By agreeing to this booking, you release Santhika Retreat Center and its employees from all liability for any loss, damage, injury, or expense you may incur during your stay.

7. Privacy Policy:

- We are committed to protecting your privacy. Information collected from you will be used only to make your stay with us as smooth and enjoyable as possible and will not be shared with third parties without your consent.

8. Agreement to Terms:

- By completing your booking, you agree to the terms and conditions outlined above.

We look forward to welcoming you to Santhika Retreat Center and helping you embark on a rejuvenating and transformative experience. If you have any questions or need further information, please contact us at dreamhillbali@gmail.com.